Email Auto Response

City of London Pensions Office

This is an automatically generated delivery status notification. Please <u>do not</u> reply to this message.

Thank you for your enquiry, which is receiving our attention.

If you have supplied details of a change of address, an update to your expression of wish or a change to your personal circumstances please accept this as our acknowledgement that your record will be updated. We will not send another confirmation that this has happened.

For an indication of your retirement benefits please refer to your most recent annual benefit statement. Annual Benefit Statements for contributing scheme members are distributed by 31 August each year. Annual Benefit Statements for scheme members with deferred pension benefits are distributed in July of each year

Please note: If you require an estimate of pension benefits, we will only provide one estimate of voluntary early retirement if your intended retirement date is within the next 5 years and you have not previously received an estimate in the last 12 months. Please allow up to 20 working days to receive this information to your home address.

Estimates for non-voluntary retirement such as, redundancy, III health and Flexible retirement will be provided to your employer/HR department as part of the formal process.

HMRC Limits: If your enquiry is about Annual Allowance (AA) limits we will provide you with an estimate of your personal values in your annual benefit statement. If we believe you may have exceeded the HMRC limits in City of London Corporation LGPS we will also provide you with a Savings Statement by 5 October.

For more information about the LGPS, and to print a variety of our forms please visit our website <u>www.yourpension.org.uk/cityoflondon</u>

If your enquiry is urgent, such as reporting the death of a scheme member, requesting a <u>Cash Equivalent Transfer Value (CETV)</u> for divorce purposes, about an imminent retirement, or for information to assist you in rent and mortgage approvals please phone **020 7332 1133**.

For any other queries please write to:

Pensions Office

City of London

PO Box 270

Guildhall

London EC2P 2EJ

Telephone: 020 7332 1133

Email: pensions@cityoflonodon.gov.uk | www.yourpension.org.uk/cityoflondon.

Office Hours: Mon - Fri 09:00 - 17:00